

Partnership for Patient Care 2022 Leadership Summit

Speaker Profiles

The winners of the Delaware Valley Patient Safety and Quality Awards will be featured in a separate profile



Pamela Braun, BSN, MSN
Vice President, Health Care Improvement Foundation

Pam Braun, BSN, MSN is Vice President of Clinical Improvement at the Health Care Improvement Foundation. In this role, she is responsible for the development and implementation of the organization’s clinical improvement programs, including one of HCIF’s signature programs, the Partnership for Patient Care. Since joining HCIF in 2008, she has convened partners and

stakeholders in over 20 regional and state-wide collaboratives that have advanced quality and patient safety outcomes. Pam has led programs that have addressed a wide range of topics, including opioid use disorder, high reliability, obstetrical adverse events, diagnostic safety, CT radiation dose safety, hospital acquired infections, antibiotic stewardship, safety culture, end of life care, medication safety, and more. Her current programs include the Partnership for Patient Care, PURC (the Pennsylvania Urologic Regional Collaborative), Pennsylvania New Jersey Surgical Opioid Stewardship program (PENNJ – SOS) and the Capital Blue Cross Leapfrog Hospital Recognition Program.



Victor Murray, MSW
Senior Director, Community Engagement & Capacity Building, Camden Coalition

Victor Murray serves as Senior Director of Community Engagement and Capacity Building. Victor focuses on working across the Camden Coalition to design, iterate, and operationalize new data-driven interventions that will impact specific segments of the population. Prior to this role, he formed a hospital-based violence intervention program and served as program manager for Camden

Coalition’s community-based outreach team. Victor enjoys playing a role in providing better care to Camden City residents and living life.



Wendy Nickel, MPH
President, Health Care Improvement Foundation

Wendy Nickel was appointed President of the Health Care Improvement Foundation (HCIF) in 2020. In this role, Wendy leads regional healthcare initiatives focused on improving the safety, outcomes, and care experiences of patients, consumers, and healthcare professionals. Her work focuses on developing strategy, analyzing emerging trends, and building stakeholder relationships to facilitate high quality care.

Prior to joining HCIF, Wendy was responsible for cancer prevention in a patient advocacy organization. Additionally, she built a first-of-its kind center for patient partnership for a physician membership organization, leading efforts to engage patients and families in shared decision-making, professional education, policy development, research, and communication. She also has significant experience in leading national education, quality, and safety improvement initiatives addressing issues such as heart disease, diabetes, adult immunization, cancer, and chronic pain in both national organizations and hospitals.

Wendy has served as a liaison to several organizations, including the National Quality Forum’s Patient and Family Engagement Action Team, is a member of the Advisory Board of Patient-and Family-Centered Care Partners and is also an Ambassador with the Patient Centered Outcomes Research Institute (PCORI). She has authored several publications about patient partnership, quality, and safety across a variety of healthcare settings. Her work has been recognized with awards from the National Quality Forum and Joint Commission, American Board of Internal Medicine, and Institute for Healthcare Advancement. Wendy earned undergraduate and Master in Public Health degrees from Emory University.



April Reilly, MSW
Director, Health Care Improvement Foundation

April Reilly joined HCIF in 2022 as a Director, working with both the Clinical Improvement and Population Health teams. She is currently serving on the Health Equity Data Strategy, Maternal Health Equity, and the Pennsylvania New Jersey Surgical Opioid Stewardship programs. April has a background in Social Work and Nonprofit Administration with over 15 years of experience working with health

systems, community organizations, and patients and families to address critical access to care and health equity barriers. Most recently, April worked at the Temple Center for Population Health where she consulted on projects related to Stroke and Hypertension in the North Philadelphia community, and also with Long Term Care Communities regarding the Covid-19 pandemic. Prior to this, April worked as a Senior Director at the American Cancer Society. In her various roles at ACS, she was able to work across the full continuum of care, leading several initiatives around quality improvement, prevention and early detection, provider engagement, and post diagnosis patient programs.

April received her B.S. in Psychology from The Pennsylvania State University, and her MSW from the University of Pennsylvania.



Somava Saha, MD, MS

Founder and Executive Lead, Well-being and Equity (WE) in the World

Somava Saha, MD, MS (aka Soma Stout) has dedicated her career to improving health, wellbeing, and equity through the development of thriving people, organizations, and communities. She has worked as a primary care internist and pediatrician in the safety net and a global public health practitioner for over 20

years. She has witnessed and demonstrated sustainable transformation in human and community flourishing around the world.

Currently, Soma serves as Founder and Executive Lead of Well-being and Equity in the World (WE in the World), as well as Executive Lead of the Well Being In the Nation (WIN) Network, which work together to advance inter-generational well-being and equity. Over the last five years, as Vice President at the Institute for Healthcare Improvement, Dr. Saha founded and led the 100 Million Healthier Lives (100MLives) initiative, which brought together 1850+ partners in 30+ countries reaching more than 500 million people to improve health, wellbeing, and equity. She and her team at WE in the World continue to advance and scale the frameworks, tools, and outcomes from this initiative as a core implementation partner in 100MLives.

Previously, Dr. Saha served as Vice President of Patient Centered Medical Home Development at Cambridge Health Alliance, where she co-led a transformation that improved health outcomes for a safety net population above the national 90th percentile, improved joy and meaning of work for the workforce, and reduced medical expense by 10%. She served as the founding Medical Director of the CHA Revere Family Health Center and the Whidden Hospitalist Service, leading to substantial improvements in access, experience, quality, and cost for safety net patients.

In 2012, Dr. Saha was recognized as one of ten inaugural Robert Wood Johnson Foundation Young Leaders for her contributions to improving the health of the nation. She has consulted with leaders from across the world, including Guyana, Sweden, the United Kingdom, Singapore, Australia, Tunisia, Denmark, and Brazil. She has appeared on a panel with the Dalai Lama, keynoted conferences around the world, and had her work featured on Sanjay Gupta, the Katie Couric Show, PBS and CNN. In 2016, she was elected as a Leading Causes of Life Global Fellow.



Kelsey Salazar, MPH

Director, Health Care Improvement Foundation

Kelsey Salazar joined HCIF in 2017 and currently serves as Director on the Population Health team. In her role, she is a part of the project team for the Pennsylvania Health Literacy Coalition, manages collaborative opioid surgical stewardship activities, and supports non-profit health systems' community health needs assessments and implementation planning.

Prior to HCIF, Kelsey previously worked as a research coordinator at the University of Florida's Institute for Child Health Policy. While there, she conducted external quality review of children's public health insurance programs and supported research in pediatric type 1 diabetes. She has also served on research projects within the University of Florida's community-based participatory research program, HealthStreet, and within the Emory Vaccine Center. Kelsey received a Bachelor of Arts from the University of Florida in Spanish and Anthropology, and a Master of Public Health from Emory University in Behavioral Sciences and Health Education.



Richard J. Webster, RN, MSN, NE-BC
President, Thomas Jefferson University Hospitals

Richard J. Webster is the President of Thomas Jefferson University Hospitals (TJUH) and Magee Rehabilitation Hospital, a role he assumed in 2015. The TJUH division includes: Thomas Jefferson University Hospital, The Jefferson Hospital for Neurosciences, Jefferson Methodist Hospital, and Magee Rehabilitation Hospital.

TJUH is the academic flagship for Jefferson Health, an 18-hospital system based in Philadelphia, Pennsylvania.

Mr. Webster began his career in healthcare as a staff nurse and has held a variety of clinical and administrative positions throughout his career. As division president for TJUH, he is responsible for the strategic and operational leadership for the nationally ranked organization. Known as an engaging and accessible leader, Rich is committed to creating a culture focused on quality, safety, inclusion, and employee and patient engagement.

Mr. Webster obtained his Bachelor and Master of Science in Nursing from Thomas Jefferson University. He is a board certified advanced nurse executive through the American Nurses Credentialing Center. In addition, he serves on the boards of the Health Care Improvement Foundation, Rothman Orthopedic Specialty Hospital, Physicians Care Surgical Hospital, Jefferson Surgery Center at the Navy Yard and Hospital Management Services, LLC.





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Delaware Valley Patient Safety & Quality Award

Panelists of Top 3 Winning Initiatives

First Place: Temple University Hospital

Delivering Equitable Care Through a Community Health Worker Driven Multi-Visit Patient (MVP) Program



Dharmini Shah Pandya, MD, FACP is the Medical Director of the Multi-Visit Patient Center and serves as Chair of the Patient Safety Committee at Temple University Health System. Additionally, Dr. Shah Pandya is the Associate Program Director for the Internal Medicine Residency Program at Temple University Hospital and is an Associate Professor of Clinical Medicine at the Lewis Katz School of Medicine. Dr. Shah Pandya was able to align many of her passions which include: delivering patient centered care, health systems improvement initiatives, and

educational goal alignment with GME/UME curriculum development. Clinically Dr. Shah works as an academic hospitalist and has firsthand seen the importance of health equity, access to resources for social determinants, and care transitions. She was one of the pioneers of the multi-visit patient program, which was not only rooted in value-based care, but founded on the tenets of social determinants of health which were contributing to readmissions. The endeavors of the program would not have been possible without support and creators at the C-Suite level at TUHS, including Dr. Claire Raab (CEO TFP) and Mr. Steven Carson (SVP population health). Dr. Shah's ability to interface with MVP patients has been practice changing for the care continuum as a hospitalist. She is humbled by the opportunity to work with health system initiatives and empower teams to create health wide changes to benefit patients and clinicians. The cultivation of health equity as a foundation of care delivery is imperative to models of health systems to manage the future of healthcare.

Dr. Shah Pandya's Colleague and Contributor to Initiative



Edward Drayton, CCHW is the Supervisor of Care Transitions Community Health Workers Program and the Transitions Discharge Clinic Supervisor. Mr. Drayton was asked to assist with the new MVP Clinic program at a time when the Clinic was designed to assist with curbing the high readmission rate by patients with specific disease processes such as COPD, CHF, and uncontrolled diabetes by combining both the efforts of the existing CHW program and medical optimization through an outpatient clinic designed for high utilizers. The goal of the initial clinic pilot was to

follow patients more closely and provide them with assistance regarding social issues. Mr. Drayton applied his work ethic, empathy, passion, drive, and his attention to ensure that patients are provided with the best care that they can receive. Instead of being clinical with patients, Mr. Drayton worked on building relationships with them to earn their trust in an effort to address the social issues upfront before they turn into clinical issues that lead to readmissions. Dr. Dharmini Shah, Dr. Claire Raab, and Steve Carson allowed Mr. Drayton to take an autonomous approach and build what Temple now calls the Transitions Discharge Clinic, a Clinic that now runs 5 days a week, has a full Community Health Workers group assigned, a Patient Advocacy Team visiting bedside, a Homecare liaison and a staff of eager and efficient rotating Residents. Mr. Drayton's vision is that the work continues to grow and that the MVP clinic program continues to have ongoing positive outcomes. Until then, he will continue to work tirelessly and effortlessly to ensure these goals and visions are met.



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Panelists of Top 3 Winning Initiatives

Second Place: Fox Chase Cancer Center

Cart Smart – Reimagining the Emergency Code Cart Readiness Process



James Helstrom, MD, MBA is the Chief Medical Officer for Fox Chase Cancer Center and Associate Chief Medical Officer for Oncology for the Temple University Health System. Dr. Helstrom provides leadership, direction and planning for all clinical areas including quality, process and performance improvement, infection control, social work, utilization review, and the medical staff office. Dr. Helstrom oversees the national quality portfolio for Fox Chase including Vizient, the National Surgical Quality Improvement Program and the Quality Oncology Practice Initiative

with a focus on reducing clinical practice variability and implementing treatment pathways. Dr. Helstrom received his MD from the University of Colorado School of Medicine in Denver and his MBA from Washington University in St. Louis. He completed residency at Massachusetts General Hospital. He is certified as a diplomate of the American Board of Anesthesiology, and a member of both the American Society of Anesthesiologists and the Society for Critical Care Medicine



Third Place: Hospital of the University of Pennsylvania

QI Initiative to Address Inequities in Breastfeeding Initiation Rates in the Newborn Nursery: Work in Progress



Jennifer Peterman, BSN, RN, IBCLC, is a Certified Lactation Consultant at the Hospital of the University of Pennsylvania. She is currently the Clinical Practice Leader on the Postpartum and Well Baby Nursery Unit at the University of PA. She is chair of the Baby Friendly Task Force, and co-leads the Neonatal Health Equity taskforce. Jennifer is a member of Association of Women's Health, Obstetric and Neonatal Nurses; International Lactation Consultant Association; and the Philadelphia Multi-hospital Task Force. She achieved a Bachelor of Science in

Nursing from The College of New Jersey and is certified by the International Board of Lactation Consultant Examiners.