Regional Safe Community

Spring Conference
April 4, 2019

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Partnership for Patient Care (PPC)

A multi-year collaboration between Independence Blue Cross and hospitals across the five county SE PA region

- HCIF launched PPC in 2006
- Overarching goal: To accelerate the adoption of evidence-based clinical practices by pooling the resources, knowledge, and improvement efforts of healthcare providers in SEPA
Vision: To be the safest region in the country

PPC Values
- Collaboration
- Trust
- Transparency
- Inclusiveness
- Measurement
- Accountability
PPC Advisors

- A voluntary expert panel of healthcare providers and partners from 16 organizations across SE PA
- Identifies the region's quality and patient safety priorities and provides guidance to HCIF in its PPC programs
- Provided oversight of 26 programs over 14 years
PPC Community

Through PPC, the region’s quality and patient safety leaders have become a trusted, non-competitive community.

“Don’t compete on safety
Openly share experiences, resources and best practices
Value the contribution of one another

“A feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals.”
Shared Goal

Trust and transparency among the region’s quality and patient safety leaders + Expertise and experiences = Harm prevention
Develop a regional safe community

Harness the individual and collective wisdom, experiences and strengths of our regional community to advance the PPC vision by collaborating on and learning from safety event experiences and sharing patient safety approaches and best practices
Roadmap

Regional Safe Community

- Safe Table
- Safety Forum
What is a Safe Table?

Safe tables provide a forum where patient safety events are discussed and legally protected under the Patient Safety and Quality Improvement Act of 2005.
Protections

- Face-to-face, by invitation only
  - No recording
  - No identifiable notes
  - No submission of data
- Conducted within the PSO’s Patient Safety Evaluation System
  - Members of PSO workforce while participating in the Safe Table
- Agree to maintain confidentiality of Patient Safety Work Product
- Authorization from facility to share Patient Safety Work Product
- No sharing protected health information (PHI) or identities of facility or individual providers
Recruitment

- Gain the support of hospital CEO’s
- Get buy-in from hospital attorneys
- Hospitals signed a Limited PSO Agreement with ECRI
Risks and Benefits
Preparation

Safe Table Participants had to:

- Sign a confidentiality agreement and authorization for Safe Tables
- Review guidance materials on handling patient safety work product
- Mandatory training: 2-part webinar series
  - Overview of PSOs, legal and regulatory environment
  - Safe Tables, establishing your PSES
Safe Table Meetings

- 10 hospitals/health systems represented (all PPC-contributors)
- 1 representative per hospital/health system
- 5 in-person meetings per year
- 100% of respondents rated the value of meetings as “excellent”
Safe Table Evolution

- Increased focus on SOLUTIONS
- Record and disseminate meeting highlights
- Bring and share policies, resources and tools
- Build themes into safety forum workshops
From Safe Table to Safety Forum

- Themes that emerge from Safe Table inform Safety Forum workshop topics
- Quality & Safety leaders from PPC and non-PPC regional hospitals are invited to attend Safety Forums further advancing regional work
Safety Forum Meetings

- 2 meetings per year
- 19 hospitals/healthcare organizations participate
- 78 total attendees
- 96% of attendees rated the overall quality of the meetings as “very good” to “excellent”
Safety Forum Benefits

- Focus on customized regional learning opportunities
- Workshop format and sharing of tools
- Networking opportunity with peers from local hospitals/healthcare organizations
- Learn from regional and national experts
Timeline

- Program conception
- Program launch
- Convened attorneys
- Safe Table Meetings
- Program continuation
- Safe Table Meetings
- Safety Forum Workshop
- Program continuation
- Safety Forum Workshop
- Safety Forum Workshop
- 2016
- 2017
- 2018
- 2019
Next Steps

- 2019 ASHRM presentation of this program by Claudette Fonshell of HCIF and Barbara Rebold of ECRI Institute
- Continue with Safe Table meetings and identifying regional themes
- Plan for next Safety Forum meeting in Fall 2019 with focus on Safe Table themes
How to Get Involved

- Contact Pam Braun (pbraun@hcifonline.org) for inquiries about Safe Table
- Contact Claudette Fonshell (cfonshell@hcifonline.org) if interested in being notified of the next Safety Forum event
Questions?