



2019 Pennsylvania Health Literacy Coalition Meeting

May 14-15

Crowne Plaza Harrisburg-Hershey
23 South Second Street, Harrisburg, PA 17101

Registration is open for the 2019 Pennsylvania Health Literacy Coalition Meeting! Multiple trainings are available, and participants may selectively attend the training(s) of interest to them. All trainings are free.

Tuesday, May 14

Communicating to Connect **10:00am – 12:30pm**

This training program provides an overview of health literacy and its impact on health outcomes, plus tips for patient interaction and communication through plain language and teach back.

Materials Design and Review **1:30pm – 4:30pm**

Learn best practices for integrating health literacy into the design and review of written resources, and practice your skills on existing patient education materials.

Tools for Establishing a Culture of Health Literate Care **1:30pm – 3:30pm**

From organizational assessment to implementation, this session introduces a set of resources for integrating the Ten Attributes of a Health Literate Organization into your institution.

Wednesday, May 15

2019 PA Health Literacy Coalition Meeting **8:30am – 12:00pm**

Join health literacy champions across the Commonwealth at our fifth annual gathering, featuring a keynote address from Janet Ohene-Frempong, MS, Strategic Partner – Health Literacy, Institute for Healthcare Advancement.

Principles of Motivational Interviewing **1:00pm-4:00pm**

Participants will learn the foundational principles behind using motivational interviewing (MI) to communicate with clients/patients and practice using techniques and skills of MI.

Advancing Language Access and Working with Interpreters **1:00pm-4:00pm**

Learn more about policy requirements for serving populations with limited English proficiency, working effectively with interpreters, and integrating language access into the workplace workflow.

Visit <http://healthliteracypa.org/events-and-training/> to register.
For more information, contact Kelsey Salazar, ksalazar@hcfonline.org.