Partnership for Patient Care
Regional Safe Community

PPC ANNUAL LEADERSHIP SUMMIT | MARCH 23, 2017

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Agenda

- Partnership for Patient Care
- **New** PPC Collaborative: Regional Safe Community
  - Safety Forum
  - Safe Table Program
Partnership for Patient Care

Multi-year, quality and patient safety effort involving healthcare providers and strategic partners in the five county SE PA region

- HCIF launched PPC in 2006
- Overarching goal: To accelerate the adoption of evidence-based clinical practices by pooling the resources, knowledge, and improvement efforts of healthcare providers in SEPA
- Vision: To be the safest region in the country
PPC Funding

Funded by annual hospital contributions, which are reimbursed at 50% level by Independence Blue Cross

Albert Einstein Healthcare Network  Jefferson/Abington Health
Aria Health  Lancaster General Health
Crozer Keystone Health System  Magee Rehabilitation Hospital
Doylestown Hospital  Main Line Health System
Fox Chase Cancer Center  Mercy Health System
Grand View Hospital  St. Christopher’s Hospital for Children
Hahnemann University Hospital  St. Mary Medical Center
Holy Redeemer Health System  Temple University Hospital
Jeanes Hospital  Univ. of Pennsylvania Health System
PPC Collaborative Topics

- Selected by HCIF’s Clinical Advisory Committee – a voluntary expert panel of healthcare providers and partners from 19 organizations across SE PA

- Over the last decade, the region’s hospitals have worked together on over 20 topics aimed at improving the quality and safety of care delivered to patients in our region
PPC Topics and Timeline

- 2006: Partnership with ECRI
- 2007: SSI – Glucose Ctrl, DVT / VTE, Patient Falls
- 2008: Central Line Inf’s, Medication Reconciliation, Fight MRSA, Anticoagulant Safety
- 2009: Wrong Site Surgery, Pressure Ulcer Prevention
- 2010: C. Diff Prevention, PAVE (Readmits & Care Transitions)
- 2011: High Reliability Safety Culture, Hydro morphine
- 2012: CT Radiation Dose Safety
- 2013: Care 4 Us (Palliative Care)
- 2014: ED Care Transitions
- 2015: Prostate Cancer
- 2016: CPOE
Through the PPC, the region’s hospitals have become a trusted, non-competitive community

“A feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals.”
PPC Values
- Trust
- Transparency
- Collaboration
- Inclusiveness
- Accountability

PPC Tenets
- Don’t compete on safety
- Openly share experiences, best practices and resources
- Value the experience and contribution of one another
Clinical Advisory Committee Recommendations:

1. Establish a forum where patient safety leaders discuss and learn from actual events of harm

2. Build proficiency in the investigation of events and the implementation of strategies that prevent reoccurrence
New PPC Collaborative: Regional Safe Community

3 year program

Harness the individual and collective wisdom, experiences and strengths of our regional community to advance the PPC vision by collaborating on and learning from safety event experiences and sharing patient safety approaches and best practices
Program Components

Regional Safe Community

Safety Forum

Safe Table
A forum of front line patient safety leaders from hospitals across SEPA that promotes interactive discussions about safety hazards and vulnerabilities and a peer-to-peer exchange of patient safety approaches, processes and best practices.

**Participation:**
- Voluntary - contributing and non-contributing hospitals in Southeastern PA
- Front line leaders working in patient safety, risk management and quality
A regional forum of hospital Patient Safety Officers where safety experiences and Patient Safety Work Product (PWSP) are discussed in a legally protected environment and where solutions and best practices are shared.

**Participation:**
- Voluntary – restricted to PPC-contributing hospitals in Southeastern PA
- Patient Safety Officers
HCIF
Partnership for Patients
Safe Tables

Ronni Solomon
Executive Vice President and
General Counsel
About ECRI Institute

- Independent, not-for-profit applied research institute
- Healthcare safety, quality and effectiveness
- 50 year history, 400+ person staff
- Evidence-based Practice Center
- ECRI Institute Patient Safety Organization (PSO)
- Collecting, analyzing, investigating safety concerns
- Partnership for Health IT Patient Safety
Patient Safety Act

- Act passed July 2005
- Final regulations: Published Nov 21, 2008; effective Jan 19, 2009
- ECRI Institute PSO federally listed on Nov 5, 2008
- Agency for Healthcare Research and Quality (AHRQ), Office of Civil Rights (OCR)
Goals of the Act

► To improve healthcare quality and patient safety
► To share data within a protected legal environment
► To identify and reduce the potential risks associated with patient care
► Authorized the creation of federally certified Patient Safety Organizations (PSOs)
► The Act is voluntary and does not provide federal funding of PSOs
Why?

▶ Providers fear that patient safety reports could be used against them
▶ State protections vary – may offer no or inadequate protections (e.g., no protection if data is shared outside the hospital)
▶ For improvement, we need robust reporting and aggregation of data; by analyzing more events, patterns of failures could be more rapidly identified
Act’s Protections for Patient Safety Work Product

- Not subject to subpoena in civil, criminal, administrative proceedings
- Not subject to discovery
- Not admissible into evidence
- Not subject to FOIA
- Goes beyond state law for some
- Legal protections only kick-in if provider participates
- PSWP cannot be disclosed except as permitted under the Act/regulations; improper disclosure can trigger penalties
Safe Table Conducted Within the PSO’s PSES
Safe Table Approach

- Face-to-face, by invitation only
  - No recording
  - No identifiable notes
  - No submission of data
- Conducted within the PSO’s PSES
  - Members of PSO workforce while participating in the Safe Table
- Agree to maintain confidentiality of PSWP
- Authorization from facility to share PSWP
- No sharing PHI or identities of individual practitioners
Next Steps

1. Participating hospitals engage ECRI Institute PSO by signing a Limited PSO Agreement
2. Participating individuals sign a confidentiality agreement and authorization for Safe Tables
3. Review guidance materials on handling patient safety work product
4. Join training (2 webinars)
   - Overview of PSOs, legal and regulatory environment
   - Safe Tables, establishing your PSES
Hope to work with you on safety!
# Program Highlights

## Safe Table

<table>
<thead>
<tr>
<th>WHAT</th>
<th>WHO</th>
<th>WHEN</th>
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</thead>
<tbody>
<tr>
<td>Safety experiences and solutions</td>
<td>Patient Safety Officers</td>
<td>2 safe table meetings:</td>
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<td>June, 2017</td>
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<td>Fall, 2017</td>
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</table>

**Enrollment deadline: April 28, 2017**

## Safety Forum

<table>
<thead>
<tr>
<th>WHAT</th>
<th>WHO</th>
<th>WHEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety hazards and vulnerabilities</td>
<td>Front Line Patient Safety</td>
<td>2 safety forum meetings:</td>
</tr>
<tr>
<td></td>
<td>Leaders</td>
<td>March 23, 2017</td>
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<td>Fall, 2017</td>
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Value of Participation

**Safe Table**
- Collaborate with the region’s patient safety leaders
- Share safety experiences
- Implement actionable solutions to prevent reoccurrence
- Improve the safety of care

**Safety Forum**
- Collaborate with a regional patient safety peer group
- Share patient safety approaches and best practices
- Implement new processes and tools
- Improve the safety of care
For questions, please contact:

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