HCIF’s Clinical Advisory Committee Recommendations

1. Establish a forum where patient safety and quality leaders discuss and learn from actual events of harm

2. Develop a patient safety curriculum that builds proficiency in the investigation of events and the implementation of strategies that prevent reoccurrence
Regional Safe Community

"A feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals."

Harness the individual and collective wisdom, experiences and strengths of our regional community to advance the PPC vision by collaborating on and learning from safety event experiences and sharing patient safety approaches and best practices
Program Components

Regional Safe Community

- Safe Table
- Safety Forum
Safe Table

A regional forum of hospital Patient Safety Officers where safety concerns and Patient Safety Work Product (PWSP) are discussed in a legally protected environment and where solutions and best practices are shared.
Safe Table Structure

- Conceived by HCIF’s Clinical Advisory Committee
- Funded through the Partnership for Patient Care
- Participation limited to PPC-Contributors
- Designed with the support of the region’s hospital attorneys
- Administered through ECRI Institute PSO
- At safe table meetings, all attendees act as ECRI Institute PSO workforce
- Participating hospitals all signed an agreement with ECRI Institute PSO
- All safe table attendees:
  - Completed a mandatory 2-part webinar training
  - Signed a confidentiality agreement
  - Receive instructions at beginning of each meeting
Safe Table Overview

- 10 hospitals/health systems enrolled
- Conducted 2 meetings in 2017
- Increase meeting frequency from 2x/year (2017) to 5x/year (2018)
- Disseminate “lessons learned” among participants after each meeting
- Share resources and tools with one another
- Consider ways to address the gaps/issues
Safe Table Themes

- Maintaining patient safety while respecting patient rights (i.e., falls, search policies)
- Management of patients with behavioral health disorders in non-behavioral health settings
- Management of drug and device shortages
- Addressing opioid use
- Reducing pressure ulcers
- Preventing retained products/specimens
- ID of newborns
- Reliable double verification
Safety Forum

A forum of front line patient safety leaders from hospitals across SEPA that promotes interactive discussions about safety hazards and vulnerabilities and a peer-to-peer exchange of patient safety approaches, processes and best practices.
Safety Forum Series

2 Sessions in 2017
1 Session Spring 2018

Objectives:

• Identify methodologies and techniques leading to more effective and efficient RCAs;
• Showcase tools to advance the process of completing RCA’s to improve patient safety;
• Allow the opportunity for participants to practice/apply tools, network and collaborate;
• Develop clear and credible action plans to ensure sustainable safety improvements.
Keynote: Jim Bagian, MD, PE
Regional Risk, Quality and Safety Leaders share and review specific RCA2 steps on how they achieve success and/or overcome challenges.

Goal is to share information, learn a new tool and add skills when performing a RCA.

What is RCA2?
- Standardize Process
- Risk-based rather than severity-based
- Systems-based approach
- Actionable goals with Improvement
- Sustainable results

40 Attendees
14 Organizations/Systems
The Road to Achieving RCA Best Practice

Workshop Objectives:
• Understand the benefit of integrating processes, systems, and technology in RCA’s;
• Participate in a case study review to improve RCA skills and competency;
• Identify variations in RCA practice through collaboration.

29 Attendees
10 Organizations/Systems

Keynote: Maureen Ann Frye, MSN, BC, CRNP, CPPS, CPHQ is the Director of the Center for Patient Safety and Healthcare Quality at Abington Jefferson Health.
Safety Forum III Workshop

A Decentralized RCA Process: ‘Using Simulation to Assess Root Cause Analysis Competency’

Friday, June 1, 2018
11:30-2:30

- Describe variations in RCA processes including a decentralized structure
- Identify the need for RCA facilitator competency assessment
- Participate in a competency assessment simulation
Safety Forum – 2018

• Continue with workshops introducing different RCA approaches and tools;
• Link the Safety Forum workshops to Safe Table themes;
• Potentially offer a regional CPPS preparatory course (provided through NPSF) with the goal of increasing the number of Safety/Quality leaders certified in the SEPA region